

Wild Rose Denturist

Volume 6, Issue 1

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Editors:
Charles Gulley
Lorrie Rees

Infection Prevention and Control Notice to ALL HEALTH PRACTITIONERS

As all Albertans are now aware, there have been recent situations regarding inadequate infection prevention and control procedures in an Alberta Hospital and a medical doctor's office. It has yet to be determined the extent of the health implications, if any, this has had on the public who attended these facilities for services.

The Minister of Health & Wellness has sent the College a letter requesting that we respond to this issue. In part, we have been requested to remind the members of their duties with respect to infection prevention and control.

The Public Health Act in Alberta, in Section 26 requires:

Any physician, health practitioner or teacher who "knows of or has reason to suspect the existence of a communicable disease or another illness or health condition that is caused by a nuisance or other threat to the public health, shall immediately notify the medical officer of health of the Regional Health Authority, by the fastest means possible". Adherence to this provision is expected and is critical to maintaining good public health.

The College is requesting that all Members review their infection control procedures and protocols. In **part**, the following needs to be addressed:

- Are all instruments, tools and devices which can be sterilized, being sterilized?
- Is the sterilizer in proper working order; has biological monitoring been conducted at appropriate intervals?
- Are surface disinfectants being used appropriately; are the surfaces/devices or objects in contact with the disinfectant solution for adequate time?
- Is the disinfectant solution active or has it expired?
- Is the dust extraction system working appropriately; removing debris from possibly contaminated prostheses?
- Are all practitioners and staff wearing masks and gloves where appropriate?
- Are contaminants being transported appropriately between the operatory and laboratory?
- Is pumice being dispensed in a "single-use" quantity and with disinfectant?
- Are prostheses being disinfected prior to provision to patients?
- Are sharps and contaminated items being disposed of appropriately in biohazard containers?

All practitioners have the responsibility to ensure that they provide a safe environment not only for themselves and staff, but for the patients and individuals of the public who attend their clinics.

All Practitioners must review their infection prevention & control procedures!

Title use of "Denture Specialist"

The Council of the College of Alberta Denturists has made an Order, pursuant to Section 128(11) of *the Health Professions Act*, regarding the use of the title of specialist as it relates to denturists in the Province of Alberta.

Effective **December 15, 2006**, a Regulated Member in good standing with the College of Alberta Denturists may use the title of "Denture Specialist". Regulated Members can of course, continue to also use the authorized titles as indicated in Section 13 of the Denturists Profession Regulation; those being "Denturist" or "Registered Denturist".

The use of the title "Denture Specialist" is defined by a Council approved policy as follows:

Use of the Title "Denture Specialist" Policy

The Council of the College of Alberta Denturists hereby authorizes any regulated member in good standing with the College of Alberta Denturists, who is not subject to orders or restrictions on use of titles as per Part 4 of the Health Professions Act or has their Practice Permit suspended, to utilize the title of "Denture Specialist" in conjunction with their professional services as a denturist. **The title "Denture Specialist" cannot be modified, added to or amended.**

This title may be used by eligible individuals in the day to day operation of their business, whether in signage, advertising, internal documents, and/or in verbal or written correspondence with fellow members, other professionals and the public.

The Council reserves the right to remove this privilege and upon notification from the College, the regulated member(s) must take all reasonable and timely steps to remove any and all use and/or reference of the title "Denturist Specialist".

Further, the Council is hereby notifying all Regulated Members that they must comply with the Health Professions Act, the Denturists Profession Regulation and the College requirements regarding use of the titles "Denturist", "Registered Denturist" and "Denture Specialist" in all manners of signage, advertising, internal documents and/or in verbal or written correspondence with fellow regulated members, other professionals and the public.

A "grace" period to correct any errors in title(s) is hereby granted to **January 31, 2008** after which the College will be required to take steps to address any non-compliance regarding title use.

For greater clarification, the following table indicates authorized titles (and initials) and incorrect titles and initials which are currently in use in Alberta.

	Titles	Initials
Correct Authorized Titles and Initials	Denturist (or: denturist) Registered Denturist (or: registered denturist) Denture Specialist (or: denture specialist)	DD
Incorrect Unauthorized Titles and Initials	Certified Denturist / certified denturist Licensed Denturist / licensed denturist Implant Specialist / implant specialist	D.D. or d.d. CDM or c.d.m

Please ensure that all of your use of titles is compliant with the authorized titles.

College of Alberta Denturists & the Denturist Association of Alberta

It has been brought to the attention of the College of Alberta Denturists, (CAD), that the Denturist Association of Alberta, (DAA), has recently solicited Alberta denturists to submit an application and fees for membership in the DAA, and some Regulated Members are inquiring as to whether or not they have to be a member of the DAA.

The DAA is a voluntary practitioner based association which is **not** part of/or affiliated in anyway with the College of Alberta Denturists.

The DAA provides practitioner based services and affiliation with the Denturist Association of Canada. It is solely the choice of the individual practitioner as to whether or not they wish to support this voluntary organization.

Regulated Members of the College are not required to be a member of the DAA in order to practice in Alberta. Only the CAD has the authority to provide Practice Permits in Alberta ergo, the right to provide denturist services in Alberta.

Notice of Upcoming Examinations

The Examination Committee has set dates for upcoming examinations as follows:

Denturists Qualification Examination Part III -	June 25-28, 2007
Denturists Qualification Examination Part I -	September 26th, 2007
Denturists Qualification Examination Part II -	September 26th, 2007

Eligible candidates will receive official notice, the appropriate registration information and forms, in due course.

Denturist Instructor Position Available

The Nait School of Health Sciences has posted another Instructor position for Denturist Technology.

Please view the posting at www.nait.ca or contact via telephone at (780)471-7466.

The Competition number is 207048.

I want my money back and I want compensation for my pain and suffering!"

What's this about? See the article on Page 5, "What's new in the World of Complaints?"

2007 Annual Convention, Educational Conference and Meeting of Members

The Conference Planning Committee is pleased to announce that the 2007 Convention, Conference and the Annual General Meeting of Members, will be held at the exquisite Jasper Park Lodge in Jasper, Alberta, from June 6th – 9th, 2007.

This facility has been used in the past by the Alberta Denturist Society and resulted in rave reviews from the members. Please visit JPL's website for specific information on the hotel and amenities, at:

www.fairmont.com/jasper

The Annual Golf Tournament is scheduled for the famous JPL Golf Course for the afternoon of June 6th. It is once again in a Texas Scramble format with set tee-times; dinner and prizes will follow. The Texas Scramble format provides for golfers of all levels to participate and enjoy the tournament. Whether you're a 4 handicap, or your handicap is your golf game, you are sure to have fun at this tournament.

With this year's conference being in the first week of June, a full range of activities is expected to be available, from golfing, to horseback riding and biking. This is a great area for a family vacation and member's spouses and children would find it very enjoyable.

The golf course has indicated that they will extend the convention rate for golf throughout the conference period.

As always, there is a full compliment of continuing education courses to be presented.

The Suppliers Exhibition will provide a variety of supplies and equipment for the Members to view.

The Committee recommends that the Members "hold-off" on buying any supplies as there is always some great deals to be had at the conference. As well, there will be a repeat of the Wine & Cheese Reception being held in the Exhibitors Room, which was a great success last year.

The registration packages have been issued to the College Members as well as being posted to the College website. Ensure you register before April 30, 2007 to prevent late fees!

Plan to attend the 2007 Convention for education, networking with your colleagues and relaxing with family and friends.



See you there!

What's New in the World of Complaints?

Having been involved in complaint resolution processes for many years, not only as the Complaints Director for the College but also as a mediator with the former Alberta Denturists Society, I have witnessed an ongoing change with the complaints received and what the complainants are stating and requesting.

In the late 80's and early 90's, patients complained about their dentures and that the practitioner didn't listen to them. Resolutions were usually easily provided, where the patient would go back to the practitioner, and they would "fix the problem".

In the latter part of the 90's, people expressed the same issues, but would state that they had lost faith in the practitioner and wanted to go somewhere else. Resolutions were not as easily provided and were mixed between:

- i. the practitioner refunded some or all of the monies received back to the patient or insurance company, and
- ii. the patient would go back to the practitioner, and they would "fix the problem".

Now in the 21st century, the complaints are usually expressed with more than just "the dentures don't fit and he/she wouldn't listen to me" to such statements as "the dentures don't fit, cause me great pain and discomfort, I can't do the social things I normally do, he/she wouldn't listen to me and his/her conduct to me was terrible, and I won't go back to them. **I want my money back and I want compensation for my pain and suffering!**"

However, such compensation is a civil matter and one the College does not involve itself in. What this means to the practitioner is that they may find themselves involved in a law suit by the complainant.

The complaints with multiple issues indicated, create a multi-faceted complaint; it's no longer just the denture needs to be corrected in some manner.

Complaints regarding the practitioner's conduct are an extremely frustrating issue to deal with. It is understandable the frustration practitioner's may feel when being confronted

continually by a patient who they "can't seem to make happy"; patience decreases, temper increases, and eventually, the relationship between the patient and the practitioner is strained to the point that it finally breaks.

In this day and current business environment, most practitioners are finding themselves busier than they have ever been and there are no extra hours in the day. The demands of this increased patient load results in a decrease in availability of chair time, hence, the patient who "keeps on coming back", becomes burdensome.

As always, a number of these patients will reach their maximum tolerance level for what they consider to be the practitioner's lack of interest in helping them, and off they go to another practitioner. In turn, sometimes the second practitioner provides a condescending report on the dentures and suggests the patient ask for their money back or to send in a complaint to the College.

There are two issues with this.

The first is the lack of professionalism that is ongoing by these "second practitioners". With the consent of the patient, it would be prudent and professional to call the first practitioner and discuss the matter with them. More often than not, the initial practitioner is not fully aware of the fact that the patient is so upset that they are seeking assistance elsewhere. Common sense and courtesy would be to do this call. Do to others, what you would want them to do to you!

The second issue relates back to the initial practitioner; **Listen to your patients!** Communication between the practitioner and the patient may not only prevent such a problem, but it will enhance your patient's acceptance and respect for you. Even if you are very busy, you **must** make time to provide your patient's with post-delivery follow-up care. If they are coming back numerous times, perhaps your focused critique of your own work may reveal the problems; we are not infallible.

F. Charles Gully, DD, F.C.A.D
Complaints Director

Briefs from the College

Committee Positions available in 2008

The College Bylaws stipulate that regulated members may be appointed to College Committees for a two-year term, but it also restricts those individuals to being appointed to a maximum of three consecutive terms; hence, a maximum of six consecutive years.

As the first six-year period for the College will be coming up in the fall of 2008, there will be positions available on both the Examination Committee and on the Registration Committee.

At this time, the College would like the members to consider whether or not they would be willing to hold a position on one of the committees. If you have an interest in assisting the College, please contact the Chair of the Committee you may be interested in, or the Registrar, and discuss the position with them.

A list of the Committees and Chairs is located at the back of this newsletter.

CAD Fee Codes and DAC Fee Codes Update

As was indicated in the December 2006 Wild Rose Denturist, The Fee Guide Development and Negotiation Committee is in the process of creating a dual code fee guide which will reflect both the USC codes used by Alberta denturists and by other dental professions in Alberta, and the Denturist Association of Canada DAC codes used by denturists in other provinces.

For Alberta denturists who wish to do electronic billing, they will have to access the DAC Net and utilize DAC codes, as those codes are the only codes which will be acceptable to use with DAC Net.

Presently in Alberta, there are several contracts with insurance providers which stipulate the use of USC codes. This prevents an automatic change from the use of USC coding to DAC coding, and therefore, a dual coded fee guide will be necessary for a period of time.

As was mentioned previously, the current DAC coding system does not have coding for all services which are provided in Alberta.

The Committee is continuing to address this issue with the DAC and they are in the process of developing new codes to match those procedures.

Further, there are issues related to the use of time units in Alberta and by other dental health professionals in Canada, and the DAC's "arch" codes. For example, in Alberta, an adjustment is billed in a time unit and the fee is the same for either arch. In the DAC codes, an adjustment is billed pertaining to the arch and the fee for a maxillary arch is less than the fee for a mandibular arch. Such discrepancies are being addressed by the committee.

The Committee's efforts to create this dual-coded fee guide are being frustrated by the delay in the DAC's construction of new and matching codes. As such, they are unsure as to how much longer it will be until the dual-coded fee guide will be available for Alberta Denturists hence, Alberta Denturists will not be able to use the DAC Net for claim submissions and preauthorization's at this time.

Update on Professions under the Health Professions Act

As of the date of writing, there are now 19 health professions proclaimed and regulating under the Health Professions Act. They are:

- Chiropractors
- Combined Laboratory & X-Ray Technologists
- Dental Assistants
- Dental Hygienists
- Dental Technologists
- Dentists
- Denturists
- Hearing Aid Practitioners
- Licensed Practical Nurses
- Medical Diagnostic & Therapeutic Technologists & Electroneurophysiologists
- Medical Laboratory Technologists
- Occupational Therapists
- Optometrists
- Psychologists
- Registered Dieticians & Registered Nutritionists
- Registered Nurses
- Registered Psychiatric & Mental Deficiency Nurses
- Social Workers
- Speech-Language Pathologists & Audiologists

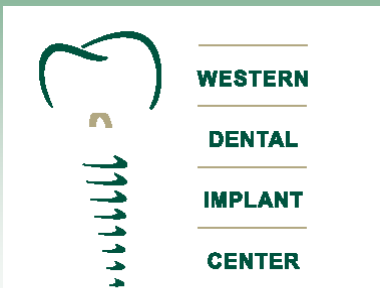
Articles for the Wild Rose Denturist Newsletter

Regulated Members can obtain Continuing Competency credit for publication of articles in the Wild Rose Denturist newsletter.

The College invites the members to submit their typewritten articles to the attention of either Mr. Gulley or Ms. Rees, for review and consideration of publication. Please submit Word documents to the College via mail, facsimile or email to cofabent@telus.net, for consideration of publication. Next issue deadline is **June 30, 2007**.

Interested in Learning About Dental Implant Overdentures?

Become part of our team dedicated to dental implant therapy.
Call to have your name put onto our mailing list!



We will provide you with:

- Simplified techniques
- Ongoing support
- Study Clubs
- Case Presentations
- Live Surgery

Dr. Gordon Wacker, DDS
Edmonton ~ Calgary

Toll Free: 1-866-425-5019

Visit us on the web at www.dentalimplants4you.com

Alberta Health & Wellness Cleft Palate Dental Indemnity Program

Alberta Health & Wellness has a program in place which provides eligible Albertans who were born with a cleft palate, with funding for specific dental treatment(s) directly related to the cleft site.

To view the general information pamphlet on this program, please see the government webpage:

http://www.health.gov.ab.ca/professionals/Cleft_Palate_Brochure.pdf

Alberta Health & Wellness Oral & Maxillofacial Devices & Services Program

Alberta Health & Wellness has a program in place which provides eligible Albertans with funding for high-cost dental treatments required in conjunction with a surgical procedure which is covered by the Alberta Health Care Insurance Plan.

To view the general information pamphlet on this program, please see the government webpage:

http://www.health.gov.ab.ca/professionals/OMDS_Brochure.pdf

Alberta Health & Wellness seeks Public Members

Alberta Health & Wellness is seeking public members to sit on Councils, Hearing Tribunals and Complaint Review

Committees for various Health Professions. Please view the advertisement at:

http://www.health.gov.ab.ca/about/public_member_recruitment.pdf

Health Canada Hepatitis C Practitioner Information

Health Canada has published a practitioner information brochure regarding Hepatitis C.

To view this information, please see the government webpage:

<http://www.health.gov.ab.ca/professionals/hepcInformation.pdf>

Alberta Health Reports Syphilis Outbreak

There have been more than 200 cases of infectious syphilis recorded in Alberta in 2006 which is an increase of about 40% in one year.

Syphilis is detectable with a simple blood test and is curable with antibiotics.

It has been reported that the outbreak is not focused onto one specific group; rather, it is occurring in teenagers as young as 15 years and senior citizens as old as 81. Additionally, there have been reports of congenital syphilis in the last two years.

However, an individual with Syphilis has an increased risk of contracting HIV.

For more information about syphilis, visit the Alberta Health and Wellness website: www.health.gov.ab.ca or call the toll free STI/HIV line: 1 800 772 2437.

Nait Continuing Competency Courses

Note: Prerequisite for all of the courses is that the individual is either a Regulated Member Denturist or an Intern Member Denturist. Any additional prerequisites are indicated in the applicable course(s).

Course Name	ID #	Hours	Date(s)	Min/Max	Fee
Facebow & the Partially or Fully Edentulous Patient	IDE60A	Home study: 8.0 hours On site practical: 8.0 hours	February 9/08	8/20	\$305.00
Oral assessment with Periodontal Screening & Recording	IDE61A	Home study: 8.0 hours On site practical: 16.0 hours	October 27 & 28/07	8/20	\$405.00 (includes probe)
Dental Asepsis	HC200A	Home study: 34.0 hours	As requested	N/A 6 months	\$330.30
Patient Clinical Records	IDE301	Home study: 34.0 hours	As requested	N/A 6 months	\$380.30
Treatment Planning for Removable Prosthodontics (IDE301 or equivalent Prerequisite)	IDE302	Home study: 25.0 hours	As requested	N/A 6 months	\$355.30
Surveying for Partial Denture Design (IDE301 or equivalent & IDE302 Prerequisites)	IDE303	Home study: 40.0 hours	As requested	N/A 6 months	\$400.30
Evidence base approach for Removable Partial Denture Design (IDE301 or equivalent & IDE302 & IDE 303 Prerequisites)	IDE304	Home study: 60.0 hours On-site practical: 32.0 hours	August 16-19/07	4/12	\$1600.30
			June 12-15/08	4/12	\$1600.30
Preceptor Training	HC100	Home study: unspecified	As requested	N/A	\$225.30
Complete Denture Set-Up Review	DHS500	On-Site Practical 16.0hours	June 1 & 2/07	4/18	\$555.30
			Nov 3 & 4/07	4/18	\$555.30

Additional Courses: The following courses are available for denturists by single subject; however, some restrictions may apply. Contact Nait at 471-8761 for further information.

Course Name	ID #	Hours	Date(s)	Min/Max	Fee
Dental Science	IDA101	Home study: 55.0 hours	As requested	N/A 6 months	\$380.30
Oral Health Education	IDA105	Home study: 64.0 hours	As requested	N/A 6 months	\$380.30
Dental Reception Procedures	IDA200	Home study: 54.0 hours	As requested	N/A 6 months	\$380.30
Nutrition in Dentistry	IDA103	Home study: 26.0 hours	As requested	N/A 6 months	\$330.30
Emergencies & Pharmacology	IDA104	Home study: 34.0 hours	As requested	N/A 6 months	\$330.30
Dental Communications	IDA125/ 225	Home study: 68.0 hours	As requested	N/A 6 months	\$330.30

Complaints Director Report

We are almost at the end of the first quarter of 2007 and if the current pace of submissions of complaints continues, it will be a record year. Not something to be proud of.

The following chart provides some statistics for the calendar year of 2006 and the 2007 complaints to date of March 21, 2007.

Complaint Statistics (as at March 21, 2007)	2006	2007
Total Complaints Received	55	20
Total Number of Practitioners	29	20
Total Number of Complaints Received but not accepted as per Act	24	6
Total resubmitted and accepted	5	3
Main Source of Complaint – Patient	50	17
Main Complaint Category- Complete Dentures	29	9
Number of Investigations	14	1
Number of Expert Reports	9	0
Files Dismissed	17	3
Complaint Review Committee Files	4	0
Complaints Referred to Hearings Director for a Hearing Tribunal Hearing (*2006 complaint file referral done in 2007 upon completion of the file)	1*	0

As was mentioned in the December 2006 issue of the Wild Rose Denturist, the College has been involved in dealing with four complaints submitted to the Alberta Ombudsman and subsequent investigation by the Ombudsman, regarding fairness of process the College has taken with respect to dealing with four different individuals:

1. A former denturist related to registration processes;
2. A business owner regarding a policy the College has in place;
3. An intern denturist regarding the examination process and related College representatives bias and prejudice; and
4. A complainant whose complaint had been dismissed and subsequently reviewed by a Complaint Review Committee and the Committee upheld the Complaints Director's decision to dismiss the complaint.

At this time, the College has received the final decision from the Ombudsman on the first three of the four complaints, and he has not upheld the complaint against the College; the College was found to have conducted itself appropriately in dealing with those issues.

The Ombudsman did however point out some issues for the College to consider with respect to matters pertaining to reinstatement of a regulated member. This will be addressed by the College and a report will be provided to the Ombudsman in due course regarding what if any changes, the College will implement in that regard.

F. Charles Gulley, DD, F.C.A.D
Complaints Director

Alzheimer Society

CALGARY

Enhancing Dementia Care Skills for Staff

The Alzheimer Society of Calgary provides a range of lively, interactive dementia care training programs and workshops for healthcare professionals and care workers of all skill levels. Our enthusiastic educators are highly qualified and experienced in dementia care. The Alzheimer Society of Calgary is dedicated to assisting staff as they support and care for those with dementia, their families and friends.

For more information or to register
Call (403) 290-0110
Or email frankv@alzheimercalgary.com

Best Friends™ Approach Workshop

\$80/person

April 11

This one-day, experiential workshop is suitable for any individual working closely with people with dementia. Get practical, right-now strategies, and learn how to develop your own strategies for more effective person-centered care.

The Practical Care Series: Four days in October

\$40/session

All sessions are half days

These 3.5 hour workshops offer easily implemented strategies for improving direct care.

- | | |
|---------|---|
| Oct.16 | Responding to changes in behavior |
| Oct.18 | Effective ways to enhance communication |
| Oct. 23 | Developing activities to support the person with dementia |
| Oct. 25 | Quality of life at end of life: a professional framework |

Dementia, Depression & Delirium

Understand the Relationship: Recognize the signs and symptoms

***Presented at the College of Alberta Denturists Educational Symposium
June 8, 2007, Fairmont Jasper Park Lodge***

Accessing the most up-to-date research and evidence-based practice, educators from the Alzheimer Society of Calgary Dementia Care Training Centre will present an interactive and informative workshop. After completing this workshop, you will develop a clear understanding of dementia, depression and delirium. You will be able to differentiate between each disorder by recognizing risk factors, signs, symptoms and the diagnostic process.

www.AlzheimerCalgary.com

General Interest Articles

Osteoporosis Medication related to "Jaw Death"

A group of prescription drugs (Bisphosphonates) have been indicated as a causative agent in Osteonecrosis of the Jaw (ONJ); what is now being called "Dead Jaw", "BisPhossy Jaw" and "Jaw Necrosis".

These drugs which are prescribed for patients diagnosed with Osteoporosis, and are a medication which reverses the bone loss found with Osteoporosis. These drugs are known by the names of Fosamax™, Zometa™, Aredia™, Actonel™ to name a few. Most are post-menopausal women.

Osteonecrosis of the jaw is where the bone tissue does not heal after minor trauma has occurred, such as tooth extraction, whereby the bone is exposed. This failure to heal can lead to infection and fracture and may require long-term antibiotic therapy and/or surgery to remove the necrosis.

The most common signs and symptoms of ONJ include pain, soft-tissue swelling,

loosening of remaining dentition, site drainage, exposure of bone, and infection and some patients experience a numbness or heaviness of the jaw.

Merck & Co™, the manufactures of Fosamax, indicate in their patient information pamphlet, the possible side effects of "severe bone, joint and/or muscle pain", and "Rarely, patients have had jaw problems associated with delayed healing and infection, often following tooth extraction". (See Webpage): www.fosamax.com/alendronate_sodium/fosamax/consumer/product_information/ppi/index.jsp

There are some published articles which are indicating issues related to dental implants and Bisphosphonate therapy.

It is suggested that if your patients indicate that they are taking a Bisphosphonate prescription, that you consult with their physician and/or dental surgeon prior to providing services.

This information is provided as general information and is not to be viewed as medical and/or legal advice regarding the treatment of Osteoporosis and/or the prescription drugs indicated herein.

Compact Fluorescent Light Bulbs

By now everyone is well aware of the use of compact fluorescent light bulbs to reduce energy consumption; however, it is just coming to light as to what happens when these long-life bulbs come to the end of their lives!

Recently the Ontario Electrical Safety Authority issued a warning about the bulbs regarding their "unexpected way of expiration".

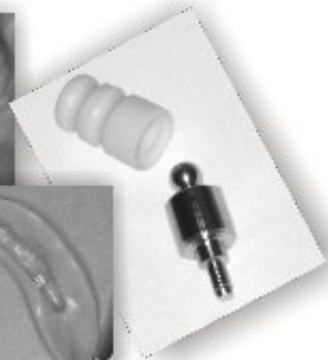
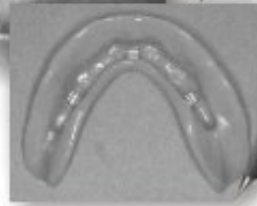
These bulbs burn out; literally. The normal expiration of the bulbs, which can last up

to 10,000 hours, is a charring around the base which produces smoke and odour.

There have not been any reports to date of the bulbs starting fires due to this "expiration process".

Several provinces are considering following in the footsteps of Australia, in banning incandescent bulbs, thereby reducing energy and greenhouse gas emissions.

It is recommended that the fluorescent bulbs be used only in open-light type fixtures, as they do generate heat.



THE IMPLANT SMILE CENTER

PRESENTS

A PROSTHETICS SUCCESS PROGRAM FOR DENTURISTS

Featuring: **LIVE Implant Surgery & Hands on Workshops**

Day 1:

- * Live surgery on edentulous patients.
- * Case treatment planning for the edentulous patient, and the rationale behind various prosthetic treatment options.
- * Marketing and case presentation.
- * Improve your patient satisfaction and increase your denture profit line with the benefits of implant-supported or retained dentures.
- * Learn a variety of transfer impression techniques for different implant abutments.

Day 2:

- * Immediate Loading - Immediate Function (Shortcut to patient satisfaction).
- * A comprehensive, simple, no-nonsense approach to dental implant prosthetics and laboratory techniques.

Denturist Course Fee \$400.00

Staff Course Fee \$100.00

**IMPLANT
SMILES**

Prosthetic Techniques for Implant Overdentures

We host these Courses several times a year, changing the courses periodically to emphasize different areas of the implant and prosthetics process.

Dr. Robert E. Leigh is one of Canada's most experienced practitioners of Dental Implantology, and has been placing and restoring implants for more than 25 years.

The Courses feature live surgery with our patients; or, if you prefer, with one of your patients. The demonstrations incorporate immediate-loading laboratory impression techniques for 2 Ball Abutments or 4 Bar Overdenture.

Next scheduled Course date:

SEPTEMBER 21st and 22nd, 2007

To register for this exciting Course, or for more information, please contact Anita at **1-888-877-0737** (toll free) or by e-mail to staff@albertadentalimplants.com.

www.albertadentalimplants.com
www.implantsmilecenter.com



**Calling all Alberta Denturists...
Consider Becoming a Clinical Preceptor
For A Student in the NAIT Denturist Program!**

We would like to encourage you to join with NAIT to become a partner in the education of future Denturists. Please consider becoming a clinical preceptor (teacher, mentor, coach) for students completing their clinical practicum. The following questions & answers will help you to determine if preceptorship is for you.

Questions & Answers

1. What is the difference between the former internship program and the new clinical practicum?

Under the internship program: After students graduated from the 2 year NAIT Denturist program, they registered with the College of Alberta Denturists as an intern member. The intern is/was required to complete a 2 year internship with an approved regulated member in order to be eligible to successfully challenge the provincial licensure examinations. There are/were no specific learning outcomes that the intern was required to meet, other than hours of work.

With the Clinical Practicum: *Third year students pay full tuition and remain registered as full time students at NAIT.* In order for the students to meet the demands of the profession and registration requirements, the practicum is structured to emphasize completion of specific learning outcomes under the supervision of a clinical preceptor.

2. What kind of a salary do I have to pay the student?

Here is the good news! **You do not need to pay the student a salary for their clinical practicum!** In fact, to do so might jeopardize their status as a student for their student loans. You are welcome to offer the student an honorarium, and/or to make arrangements for part time hours of work outside of practicum hours.

3. How many hours per week are the students required to complete?

The students are expected to spend approximately **32** hours/week meeting their practicum requirements and contributing to other work in the practice. **8** hours/week should be set aside for students to complete their on-line course requirements. The student will discuss how those hours will be distributed with their clinical preceptor.

4. In what areas of Alberta are clinical preceptors needed?

At present, students are seeking preceptors in the Edmonton, St. Albert, Fort Saskatchewan and Sherwood Park areas. We anticipate the need for clinical preceptors in all areas of the province in future – add your name to our database!

Continued on page 15

5. What are the dates for the practicum?

For 2007/08, the dates are **Tuesday, August 7/07 to Friday, December 14/07** inclusive and **Monday, January 14/08 to Thursday, April 24/08** inclusive.

Students are required to return to NAIT for 7 weeks of class from Monday, April 28/08 until Friday, June 13/08.

6. What about professional liability...who is responsible?

NAIT provides general liability coverage and Workers Compensation for students on practicum. If you become a clinical preceptor, we will ask you to sign NAIT's practicum agreement - a contract that outlines NAIT's responsibilities as well as the responsibilities of the preceptor for the duration of the practicum.

7. What do I need to do to become a clinical preceptor?

Contact NAIT (telephone and e-mail address at top) and let us know you are interested. Simple as that! We will add your name to our database, and hopefully we will be able to match you up with a student.

8. Are there any training requirements for clinical preceptors?

At the present time, there are no specific training requirements for you to become a clinical preceptor, other than the desire to mentor and coach a student. Preceptor training is recommended, but not a requirement. Contact NAIT (780) 471-8761 for course information – HC100 Preceptor Training.

The instructional process and climate at NAIT are intended to prepare students for roles that they will eventually fill in business and industry. Students are, therefore, expected to conduct themselves in a responsible manner. While students are on work experience, they are expected to behave according to their preceptor's policies and procedures in addition to the NAIT Academic Regulations.

If you have other questions or would like additional information, please contact NAIT:

Heather Dockrill, Instructor, NAIT Dental Health Sciences:
Phone: (780) 471-7685; email: heatherd@nait.ca

Classified Ads

Alberta Denture Clinics for Sale

Denture Clinic for Sale

Get the Rural Advantage! Well established clinic with a long-time reputation for service, for sale in rural Alberta; approximately 1½ hours from Edmonton.

Excellent gross revenue and net income. There are two local referring dentists; no direct competition; large drawing area.

This clinic is located in a "true" community which provides for a low cost of living, an excellent life style and a great community to raise a family in.

Reasonably priced. Practitioner willing to stay on for a transition period if required. Practitioner is retiring from the profession. Serious inquiries only please. For additional information on this opportunity, email your contact information to:
tooth.shop@hotmail.com

Denture Clinic for Sale

Well established Denture Clinic for sale in Fort McMurray, Alberta. Profitable business with an extensive patient base, established in 1980. Turn key operation. Current owner willing to stay on to ensure a smooth transition if needed. Serious inquiries only.

Please call Keith: Days @ (780) 791-1411, Evenings @ (780) 791-1401

Denture Clinic for Sale

Denture Clinic for sale in Calgary, Alberta. Thriving 14 year practice in northwest Calgary, located outside a busy mall. Terrific location-close to busy C-Train station; lots of parking. Great visibility, low rent.

Two operatories, fully equipped; large lab with microwave & Success™ injection system for processing. Computerized with DOM (Denturist Office Manager).

Serious inquiries only to: bdc1@shaw.ca

Denture Clinic for Sale

Denture Clinic for sale-Edmonton. Well established, very reputable, high grossing denture clinic for sale, located downtown.

Owner retiring. Serious inquires only.

For more information phone (780) 428-3915

Denture Clinic for Sale

Denture Clinic for sale. Established for 35 years in central Calgary. Needs to relocate or rent space from a denture clinic.

For further information call (403) 269-1268

Clinic Cost Sharing Opportunities – Calgary, Alberta

Excellent for denturist with existing patient base! Practice with decreased overheads and increased income! Locations are 5 minute drive from Southcenter and Marlborough Malls.

High new patient flow and fantastic visibility. Ideal for denturists retiring, transitioning or unhappy with existing location of their practice or associateship. Interested?

Please fax (403) 272-0377 or (403) 278-1788

BC Denture Clinics for Sale

Denture Clinics for Sale

We would like to offer for sale, two of our denture clinics.

The offices are located in Parksville and Qualicum Beach on beautiful central Vancouver Island, British Columbia. This area, known as Oceanside, has an approximate overall population of 35, 000 and is constantly growing. The majority of people come here to retire thus ensuring an aging population base.

The Parksville office is situated in our own building, which is a house with rental spaces in it. The house is available for purchase or rent. The Qualicum office, a rental that is located with a doctor's office and pharmacy in close proximity. If you are interested, please call: Larry Gilbert or Gordon Tate at (250) 752-6723

Denture Clinic for Sale

Kelowna Denture Clinic for sale. Has been operating for 15 years with a strong patient base. A bright clean lab and office with a modern operatory, with ample parking and wheelchair access.

This clinic is located in a busy mall location, 3 blocks from the beach and is surrounded by retirement complexes. This is your chance to work and enjoy the Okanagan lifestyle.

Please call (250) 860-3054

Denture Clinic for Sale

Due to retirement, well established (18 years) denture clinic is for sale in the heart of the Vancouver Centre area. Office offers low overhead, very good ventilation and excellent

office layout. Beautiful views of the mountains and ocean. Serious inquiries welcome.

Phone Faye Alexander at (604) 875-6677

Employment Opportunities

Employment Opportunity

Denturist required for new and existing locations within 10 minutes of one another. The new office will be located in a 100,000 sq. ft. health professional building, with potentially 20,000 + people passing through the facility monthly.

We require that the person demonstrate excellent communication skills and a professional attitude. If relocating is an issue, we will assist in finding accommodations, as well as moving costs.

Salary is negotiable. Successful candidate may have the opportunity for future Partnership.

Please fax resume to (780) 963-2745

Employment Opportunity

Golden opportunity for qualified licensed denturist, in central Alberta.

Please leave a message at (403) 348-7607, if you would like to work in a pleasant environment, set your own hours, and have excellent earning potential.

Employment Opportunity

Calgary Denture Clinic is seeking licensed Denturist/student denturist.

Interested parties should contact the College of Alberta Denturists at 1-800-260-2742.

Employment Opportunity

Wanted: Excellent opportunity for licensed Denturist in Calgary practices. Competitive salary, great work environment and hours.

Contact the College of Alberta Denturists office for more information.

Employment Opportunity

Associate Denturist Wanted. Associate Denturist with a view to purchase in 3 to 5 years required for a very busy centrally located Calgary clinic. Modern, upgraded and professional facility.

Interested Denturists please call (403) 283-1272.

Employment Opportunity

Attention Denturists wanting to expand. Exclusive. cost sharing opportunity for Denturists with existing patient base. Unhappy with your location and patient flow? Come practice with us at Calgary's Dental Care and 17th Avenue Dental Centre. Both locations in highly desirable areas with daily traffic flow of approximately 100,000 people!! Seeing is believing!!

Fax: (403) 278-1788 or (403) 272-0377. Phone (403) 28-SMILE or (403) 272-7272.

Employment Opportunity

Wanted Licensed Denturist or Dental Technician, A.S.A.P., for extremely busy practice in Edmonton.

Please fax resume to (780)454-2874 or phone (780) 488-7777.

Employment Opportunity

Dental Receptionist, Office Manager, Dental Technician, for permanent full-time position. Experience preferred.

Join our Denture Clinic Team. Fax resume to (780)454-2874.

Equipment for Sale

Belmont Dental Chair: Sky Blue in color, hands free up/down. Comes with cuspidor, chair mount light, tray and all dental hook-ups. \$2,200.00

DentalEase Dental Chair: Light Brown in color, comes with ceiling mount light. \$1,200.00

Please call (780)-865-4662, email piper@shaw.ca for pictures

How to Increase the Percentage of Case Acceptance Dramatically

If you are not offering implant retained dentures in your office, your patients are wondering why.

It is the "Kiss of death" for any practice if your patients feel you are not offering the best available treatment.

These are very competitive times and the public is becoming more aware, more educated and more demanding of better service and better results.

Let us help you maximize the full potential of your practice for delivering implant retained maxillary and mandibular over-dentures.

We will show you ways to dramatically increase your percentage of case acceptance.

Attend a full day seminar in our state of the art learning centre where we will demonstrate surgical procedures and techniques showing how to achieve maximum results with minimum steps, regardless of the degree of atrophy.

There will be a hands-on component simplifying impression taking and insertion techniques on Dolder bars and Zest anchors (locators).

Get thirty-nine years of dental implant experience with a 98.6% success rate over a 10 year study, to help you, help your patients.

When it comes to dental implants, experience does make a difference.

Where: **D.M. Vassos Dental Implant Learning Centre**
213 LeMarchand Mansion
11523-100th Avenue
Edmonton, Alberta T5K 0J8

When: **Friday, April 27th, 2007**
8:00 a.m. to 4:00 p.m.

Fee: **\$195.00**

Please call **(780) 488-1240** to register. Space is limited to twelve attendees, so please call early to register.

**This Course has been pre-approved by the College of Alberta Denturists
for Seven (7) hours of continuing competency.**

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